



Chily Active Directory Self Service

Provide your Active Directory Users with the Power of Self Service

Let them do Self Account Unlock, Self Password Reset, Self Information Update and much more.....

Overview: Chily Active Directory Self Service

Keeping organizational database updated with employees personal, professional, and contact related information along with assuring that employees' accounts are active is must for an administrator. If an employee's account is locked and the administrator is busy then until the account is not unlocked, employee cannot access his account, which ultimately reduces employee's performance and productivity. To resolve this issue, Chily Active Directory Self Service is developed.

The software reduces the administrator's workload by enabling employees to update information in Windows Active Directory, reset their accounts password, and unlock their locked out accounts by their own. This means, now employees do not need to wait for the administrator to unlock their locked out account or reset their accounts password. After being enrolled in the Chily Active Directory Self Service software, employees need to answer few security questions whilst resetting accounts password or unlocking the locked out account. Along with allowing employees to perform self-password reset and self-account unlock, Chily Active Directory Self Service facilitates employees to take help of their trusted team members for resetting their accounts password or unlocking their locked accounts. However, to take help of team members, a list of trusted team members who can reset password / unlock account needs to be created after logging into the account.

Apart from providing the specified benefits, Chily Active Directory Self Service keeps the administrator up-to-date about the status of employees account by automatically generating various users' accounts and password related reports. Using these reports, the administrator can know that password of which user has already expired, password of which user is going to be expired, how many users are enrolled in the software to avail the self-information and password management related benefits, and so on.

Why the software should be used?

Devised to benefit administrator and employee, Chily Active Directory Self Service should be used to avail following benefits:

- **Self Management** - Enables employees to perform self-password reset, self-information update, and self-account unlock from anywhere within a domain using a Web browser.
- **Enhances Employees Productivity** – Saves a substantial time of employees that they usually waste for waiting the administrator to unlock the locked accounts or reset password. Depending on the time, which is being wasted employees output is affected, as they cannot login to their account. Now, employees do not need to wait for the administrator; thus, they can quickly reset their account's password and saves a significant amount of the time that can be used in producing more output.
- **Saves Administrators Time** – By providing the facility of self-account, password, and information management, the software saves a large amount of the administrator's time that he often spends in managing users account, updating users' information in Active Directory, and resetting users' accounts password.
- **Helps Increasing Return on Investment** – By saving the administrator's and the employees' time, Chily Active Directory Self Service helps increasing return on investment as the saved time can be utilized to produce more output.

Key Features – Quick Look

Incorporating a myriad of outstanding features, Chily Active Directory Self Service has proven itself the best information and password management software. Following are the software features:

- Secure and Web based employees password and information management program
- Performs real-time information update, password reset, password change, and account unlock
- Eases adding / removing domains in Active Directory
- Comprises stringent account unlock and password reset policies for saving organizational data from intruders
- Automatically generates audit reports to let the administrator know the details of the employees who have done password reset, account unlock, and / or information update in a specific duration
- Automatically generates reports of the employees whose accounts are locked, passwords are expired, passwords are near to expiry, users who are enrolled in the software, and users who are not enrolled in the software
- Supports almost all types of Web browsers, such as Internet Explorer, Firefox, and Netscape
- Self-descriptive user interface
- Available for a free evaluation

System Requirements

Hardware Requirements

- Processor: P4 with 1.0 GHZ
- RAM: 128 MB
- Disk Space: 100 MB

IIS Requirement

- IIS 5.0 or later

Supported Platform

Windows 2000, XP, 2003, Windows Vista, Windows 7

Supported Browsers

- Internet Explorer 5.5 and above
- Netscape 7.0 and above
- Firefox 1.5 and above

Resolution

1024 X 768 pixels

Apart from above-specified requirements make sure that Java script is enabled.

About the Company

Chily Softech Private Limited is a software development company specializing in designing and development of technologically advanced IT management solutions, computer security and PC tools. All the tools are easy to install, setup and use; additionally we offer 24 X 7 hour technical support to our customers for consultation regarding software usage and troubleshooting. For further details, please visit- <http://www.chilysoftware.com>.

Support

Helpline: +91-9818718513

Send Email for:

General Queries: contact@chilysoftware.com

For Sales: sales@chilysoftware.com,

For Technical Support: support@chilysoftware.com